

STATE OF SOUTH CAROLINA

(Caption of Case)

235482
BEFORE THE
PUBLIC SERVICE COMMISSION
OF SOUTH CAROLINA

COVER LETTER

DOCKET
NUMBER: 2012 - 39 - A

(Please type or print)

Submitted by: Custom Teleconnect, Inc.
Address: 6242 West Desert Inn Road
Las Vegas, NV 89146

SC Bar Number:
Telephone: 702-368-3324
Fax: 702-368-0363
Other:
Email: bperna@customteleconnect.com

NOTE: The cover sheet and information contained herein neither replaces nor supplements the filing and service of pleadings or other papers as required by law. This form is required for use by the Public Service Commission of South Carolina for the purpose of docketing and must be filled out completely.

DOCKETING INFORMATION (Check all that apply)

- ☐ Emergency Relief demanded in petition ☐ Request for item to be placed on Commission's Agenda expeditiously
- ☒ Other: Authorized Utility Representative

INDUSTRY (Check one)

- ☐ Electric
☐ Electric/Gas
☐ Electric/Telecommunications
☐ Electric/Water
☐ Electric/Water/Telecom.
☐ Electric/Water/Sewer
☐ Gas
☐ Railroad
☐ Sewer
☒ Telecommunications
☐ Transportation
☐ Water
☐ Water/Sewer
☐ Administrative Matter
☐ Other:

NATURE OF ACTION (Check all that Apply)

- | | | |
|--|--|--|
| <input type="checkbox"/> Affidavit | <input type="checkbox"/> Letter | <input type="checkbox"/> Request |
| <input type="checkbox"/> Agreement | <input type="checkbox"/> Memorandum | <input type="checkbox"/> Request for Certification |
| <input type="checkbox"/> Answer | <input type="checkbox"/> Motion | <input type="checkbox"/> Request for Investigation |
| <input type="checkbox"/> Appellate Review | <input type="checkbox"/> Objection | <input type="checkbox"/> Resale Agreement |
| <input type="checkbox"/> Application | <input type="checkbox"/> Petition | <input type="checkbox"/> Resale Amendment |
| <input type="checkbox"/> Brief | <input type="checkbox"/> Petition for Reconsideration | <input type="checkbox"/> Reservation Letter |
| <input type="checkbox"/> Certificate | <input type="checkbox"/> Petition for Rulemaking | <input type="checkbox"/> Response |
| <input type="checkbox"/> Comments | <input type="checkbox"/> Petition for Rule to Show Cause | <input type="checkbox"/> Response to Discovery |
| <input type="checkbox"/> Complaint | <input type="checkbox"/> Petition to Intervene | <input type="checkbox"/> Return to Petition |
| <input type="checkbox"/> Consent Order | <input type="checkbox"/> Petition to Intervene Out of Time | <input type="checkbox"/> Stipulation |
| <input type="checkbox"/> Discovery | <input type="checkbox"/> Prefiled Testimony | <input type="checkbox"/> Subpoena |
| <input type="checkbox"/> Exhibit | <input type="checkbox"/> Promotion | <input type="checkbox"/> Tariff |
| <input type="checkbox"/> Expedited Consideration | <input type="checkbox"/> Proposed Order | <input type="checkbox"/> Other: |
| <input type="checkbox"/> Interconnection Agreement | <input type="checkbox"/> Protest | |
| <input type="checkbox"/> Interconnection Amendment | <input type="checkbox"/> Publisher's Affidavit | |
| <input type="checkbox"/> Late-Filed Exhibit | <input checked="" type="checkbox"/> Report | |

RECEIVED

PS
MAIL / DMS



2600 Maitland Center Pkwy.
Suite 300
Maitland, FL 32751
P.O. Drawer 200
Winter Park, FL
32790-0200
Tel: 407-740-8575
Fax: 407-740-0613
www.tminc.com

March 9, 2012
Via Overnight Delivery

RECEIVED
2012 MAR 12 PM 9:20
SC PUBLIC SERVICE
COMMISSION

Clerk's Office
South Carolina Public Service Commission
101 Executive Center Dr.
Columbia, SC 29210

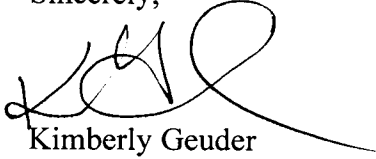
RE: Custom Teleconnect, Inc
SC Authorized Utility Representative

Dear Sir or Madam:

Enclosed please find a copy of the SC Authorized Utility Representative , filed on behalf of Custom Teleconnect, Inc. No check is enclosed as there are no remittance fees due.

Questions regarding this filing should be directed to my attention at 407-740-8575. Thank you for your assistance in this matter.

Sincerely,



Kimberly Geuder
Compliance Reporting Specialist

cc: William Perna - Custom Teleconnect, Inc
file: Custom Teleconnect, Inc - Reporting - South Carolina

KG/jg

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC ☐ CLEC ☐ ILEC ☐ Wireless

CERTIFICATED COMPANY INFORMATION

Custom Teleconnect, Inc.		
Company Name		
Dbaf/ka	/02-368-3324	
6242 West Desert Inn Road		Telephone #
Mailing Address		
Las Vegas, NV 89146		
City, State, Zip Code		
6242 West Desert Inn Road		
Business Location		
Las Vegas, NV 89146		
City, State, Zip Code		County

REGISTERED AGENT INFORMATION

Registered Agent: C T Corporation System	
Mailing Address: 75 Beattie Place, Two Insignia Financial Plaza	
City, State, Zip Code: Greenville, SC 29601	

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

A.	William Perna
	General Manager (Include address if different than above.)
	702-368-3324 / 702-368-0363 / bperna@customteleconnect.com
	Telephone Number Facsimile Number E-mail Address
B.	Norm Morgan
	Customer Relations/Complaints Representative (Include address if different than above.)
	702-368-3324 / 702-368-0363 / nmorgan@customteleconnect.com
	Telephone Number Facsimile Number E-mail Address
C1.	Norm Morgan
	Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.)
	702-368-3324 / 702-368-0363 / nmorgan@customteleconnect.com
	Telephone Number Facsimile Number E-mail Address
C2.	800-672-9080
	Customer Contact (Toll Free Number)
D.	Norm Morgan
	Engineering Operations (Include address if different than above.)
	702-368-3324 / 702-368-0363 / nmorgan@customteleconnect.com
	Telephone Number Facsimile Number E-mail Address
E.	Norm Morgan
	Test and Repair (Include address if different than above.)
	702-368-3324 / 702-368-0363 / nmorgan@customteleconnect.com
	Telephone Number Facsimile Number E-mail Address

F. **Norm Morgan**
Emergencies (During non-office hours)
702-368-3324 / 702-368-0363 / nmorgan@customteleconnect.com
Telephone Number Facsimile Number E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. **William Perna**
Regulatory Officer (Include Address if different than above)
702-368-3324 / 702-368-0363 / bperna@customteleconnect.com
Telephone Number Facsimile Number E-mail Address

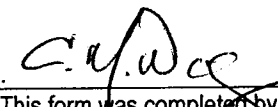
H. **Kimberly Geuder**
Dual Party Mailings (Name)
P.O. Drawer 200, Winter Park, FL 32790-0200
(Mailing Address)
407-740-8575 / 407-740-0613 / kgeuder@tminc.com
Telephone Number Facsimile Number E-mail Address

I. **Kimberly Geuder**
Interim LEC Fund Mailings (Name)
P.O. Drawer 200, Winter Park, FL 32790-0200
(Mailing Address)
407-740-8575 / 407-740-0613 / kgeuder@tminc.com
Telephone Number Facsimile Number E-mail Address

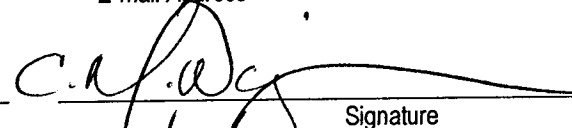
J. **Kimberly Geuder**
Universal Service Fund Mailings (Name)
P.O. Drawer 200, Winter Park, FL 32790-0200
(Mailing Address)
407-740-8575 / 407-740-0613 / kgeuder@tminc.com
Telephone Number Facsimile Number E-mail Address

K. **Kimberly Geuder**
Gross Receipts Mailings (Name)
P.O. Drawer 200, Winter Park, FL 32790-0200
(Mailing Address)
407-740-8575 / 407-740-0613 / kgeuder@tminc.com
Telephone Number Facsimile Number E-mail Address

L. **Kimberly Geuder**
Lifeline Mailings (Name)
P.O. Drawer 200, Winter Park, FL 32790-0200
(Mailing Address)
407-740-8575 / 407-740-0613 / kgeuder@tminc.com
Telephone Number Facsimile Number E-mail Address


This form was completed by (print name)

TECHNOLOGIES MANAGEMENT, INC.
AS ATTORNEY-IN-FACT
BY CONNIE M. WIGHTMAN


Signature

3/6/2012
Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Clerk's Office
Post Office Drawer 11649
Columbia, South Carolina 29211

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

(Rev. PSC 11/2010)